

Remap Client Information Leaflet

Remap designs and makes, or adapts, special pieces of equipment for people with disabilities.

This service is delivered entirely by volunteers.

The service we provide is free of charge to the client. But, of course, because we are a charity, donations are always welcome.

Remap will only make a piece of equipment if there is nothing suitable for your needs available commercially. Sometimes we may decline to make a piece of equipment for other reasons; there may be serious safety issues involved for example.

Any piece of equipment given to you is for your own personal use only. If a third party wishes to use it you must seek approval from your local Remap Panel.

If you no longer require the equipment please return it to Remap.

If adaptations are made to an existing piece of equipment you should alert Remap if there is a current guarantee or warranty. Adaptations to guaranteed equipment may negate the guarantee.

The Remap volunteers who visit you are experienced engineers or craftsmen and have access to other Remap volunteers with a wide variety of skills.

It may take a few visits to get the piece of equipment right or to make any fine adjustments. This is important; we want you to be happy with the equipment and we need to be sure you can operate the device safely.

If you have any questions or need to speak to someone about your equipment please contact us.

If you have a complaint, you may contact either the local panel, or Head Office.

Contact Details
Your Remap Engineer

**REMAP Leicestershire
and Rutland**

REMAP
Leicestershire and Rutland Panel,

Chairman
Neil Curwen
66 Thurnwiew Road
Evington Leicester
LE5 6HJ
chairman@remapleics.org.uk

Remap Head Office,
09 Chaucer Business Park, Kemsing
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Tel: 0845 1300456 Fax: 0845 1300789
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**Information
for
Clients**

www.remapleics.org.uk
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